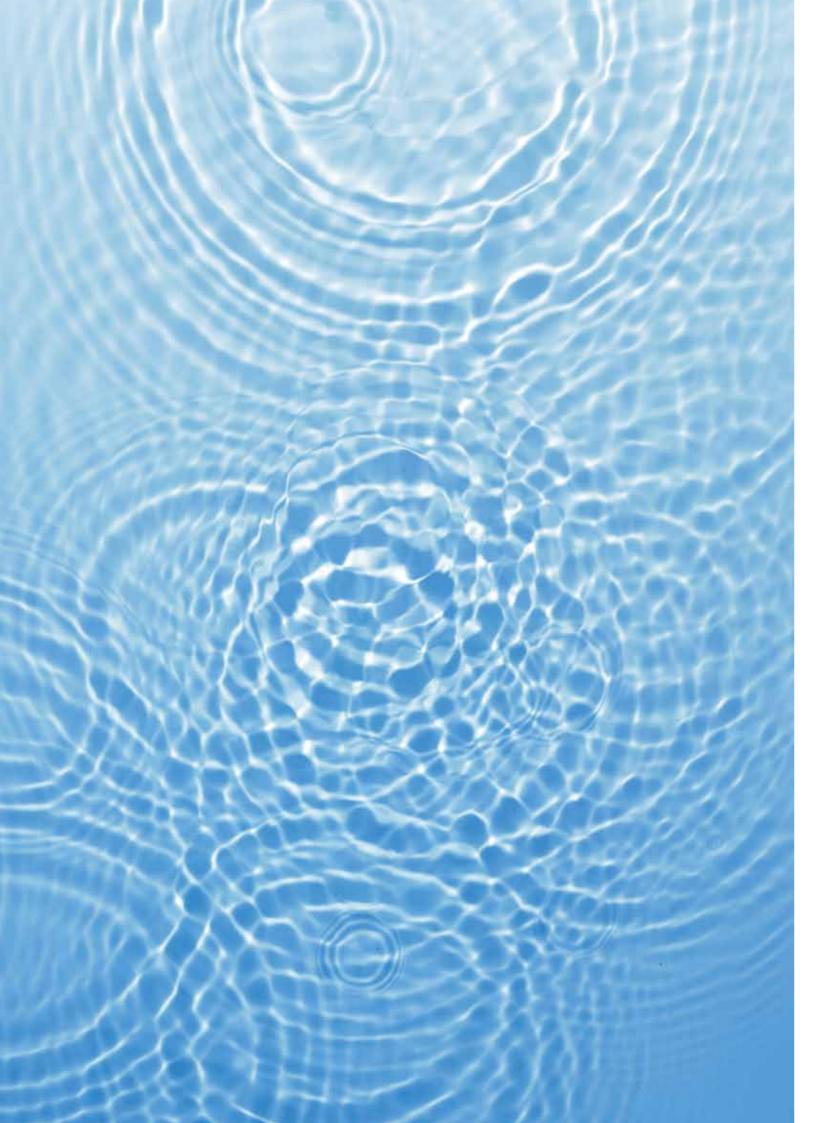


BESPOKE SPA DESIGN & CONSULTANCY FOR THE LUXURY HOTEL AND WELLNESS SECTORS SINCE 1983

EXCEPTIONAL DETAILING UNDERPINS
OUR SUCCESSFUL SPA CONCEPTS



each and every spa design is unique

We provide the specialist knowledge and expertise you need to plan, design, and operate a successful spa.

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completed projects

Over 30 years' spa development experience, market knowledge and operational know-how









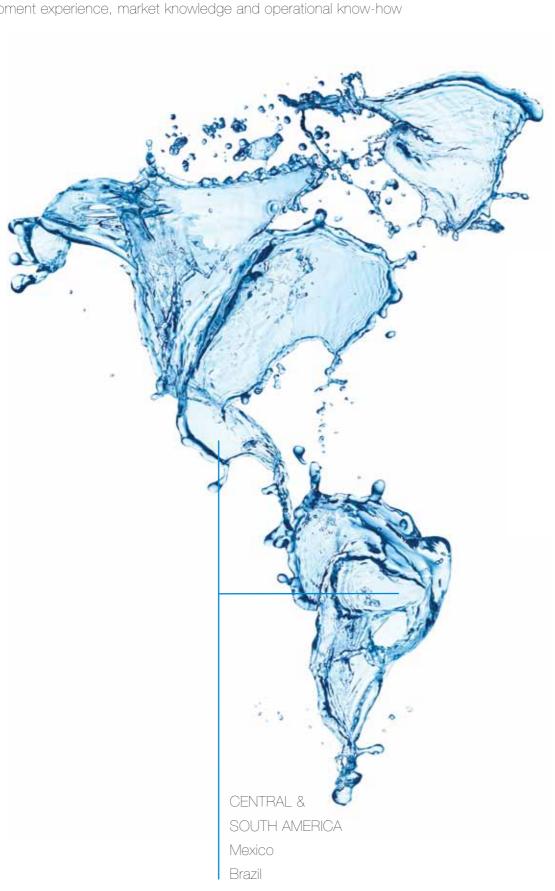


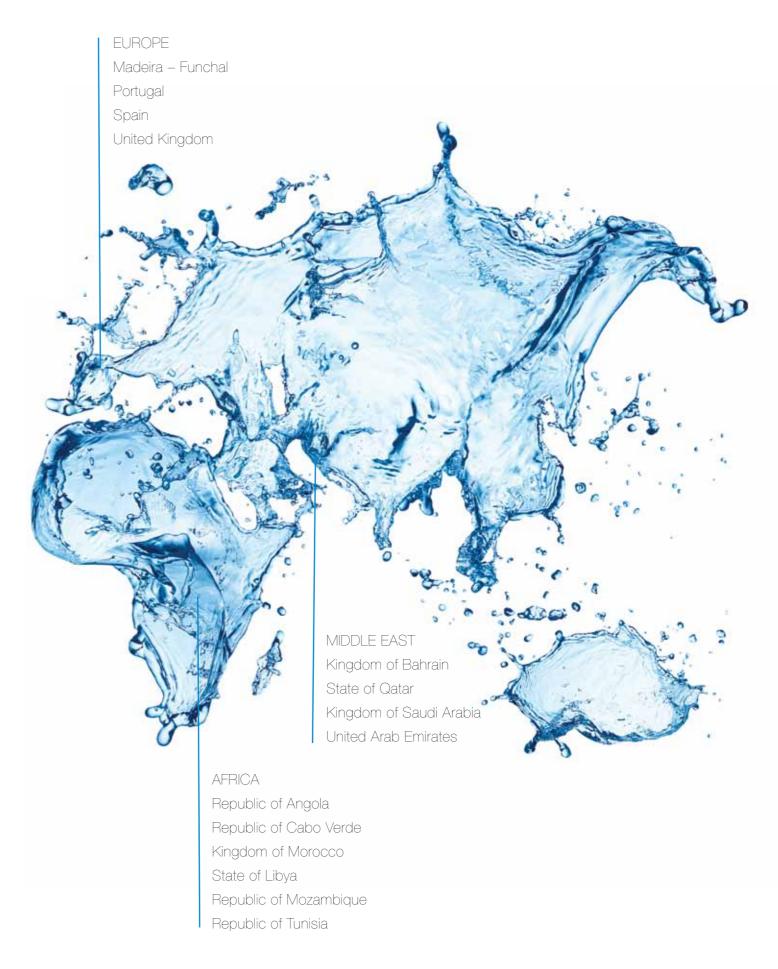


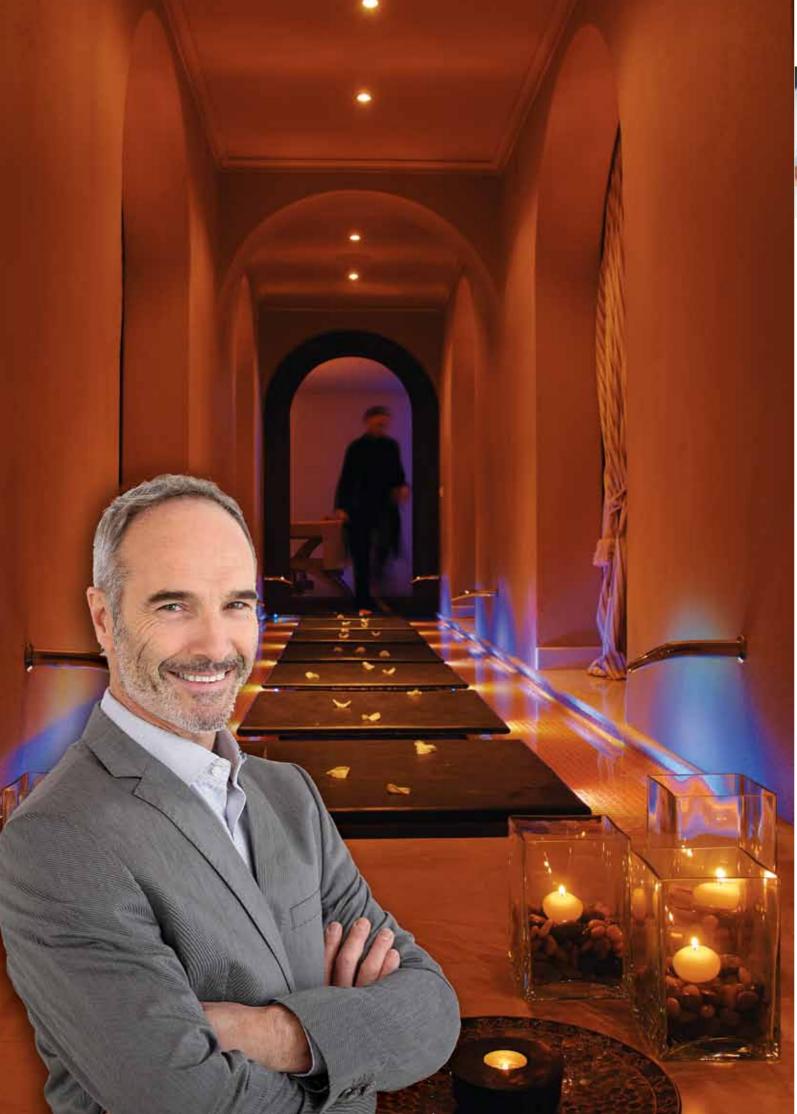


















planning the success of your spa

Creating the perfect spa experience and generating profitable income in today's highly competitive market is a real challenge. You need to make the right decisions from the beginning.

With over 30 years' luxury spa development experience and solid operational know-how, we can help you to achieve superior results. And avoid costly errors. Our spa consultancy service helps hotel operators and developers to assess the market suitability and financial feasibility of new projects. Giving you realistic revenue and cost projections.

We also provide guidance and technical expertise to architects. Adding value to your project and the overall design.







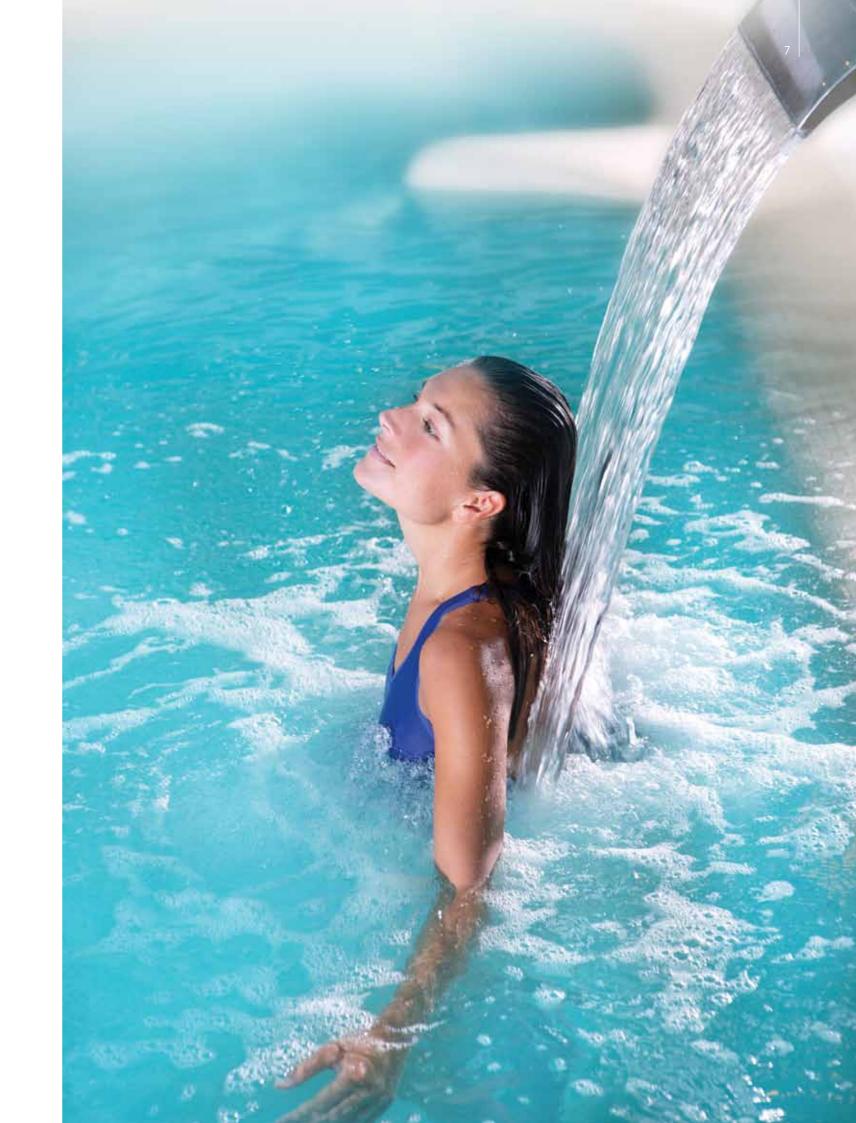
superior experiences

You need to be confident you are working with the best when you invest in a new spa. We believe we are one of the top three spa designers in the world. We work with the best: Hilton, Marriott, Sheraton, and many luxury boutique hotels. And our spas win awards. The chief reason? The exceptional amount of detailing and thought we put into the planning and design of our clients' spas.

Our bespoke concepts have a strong sense of place. Location, architecture, heritage, and local culture can each influence the spa experiences and treatments we create for you. Interior design, art, fashion, and medical practice may also play a part.

We also think about how your customers will enjoy your spa. Such as a choice of four aromas, instead of one. At the push of a button. Or illuminated controls for infusions. Or themed, shower aromas.

Furthermore, we think about how your staff will maintain your spa. Without disturbing your customers' tranquillity. Our spa layouts include easily accessible technical rooms, away from your clients.









assembled in europe, installed locally

You will want to be sure that things run smoothly during spa construction.

To identify potential problems early, we pre-assemble and test all equipment before shipping. Spa equipment. Hydro equipment. Thermal equipment. Treatment room equipment. Ancillary equipment. And if we need extra parts, we purchase them prior to shipment. This enables us to install your spa products on schedule and to budget. Using standard, local plumbing services.

In addition, we provide detailed mechanical, electrical, and plumbing drawings to assist your contractors.

To help you increase profitability and minimise ongoing labour costs, we automate your spa experiences as much as possible.









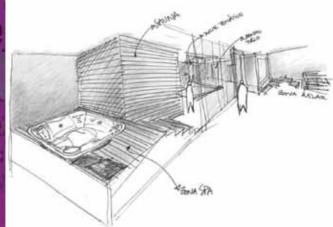


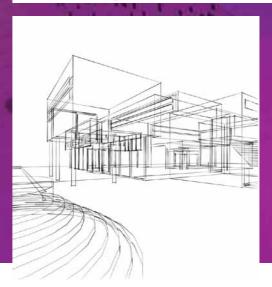
Our spa designs use electronic technology to refresh, filter, and disinfect water automatically. And include a management controller for setting mood and lighting. Our designs also incorporate automatic temperature and pH controls for hydro and thermal equipment.

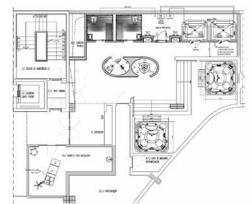
Further examples of the exceptional detailing we put into our spa designs. Your spa manager will receive alerts if any intervention is required.











cutting edge technology, operational efficiency

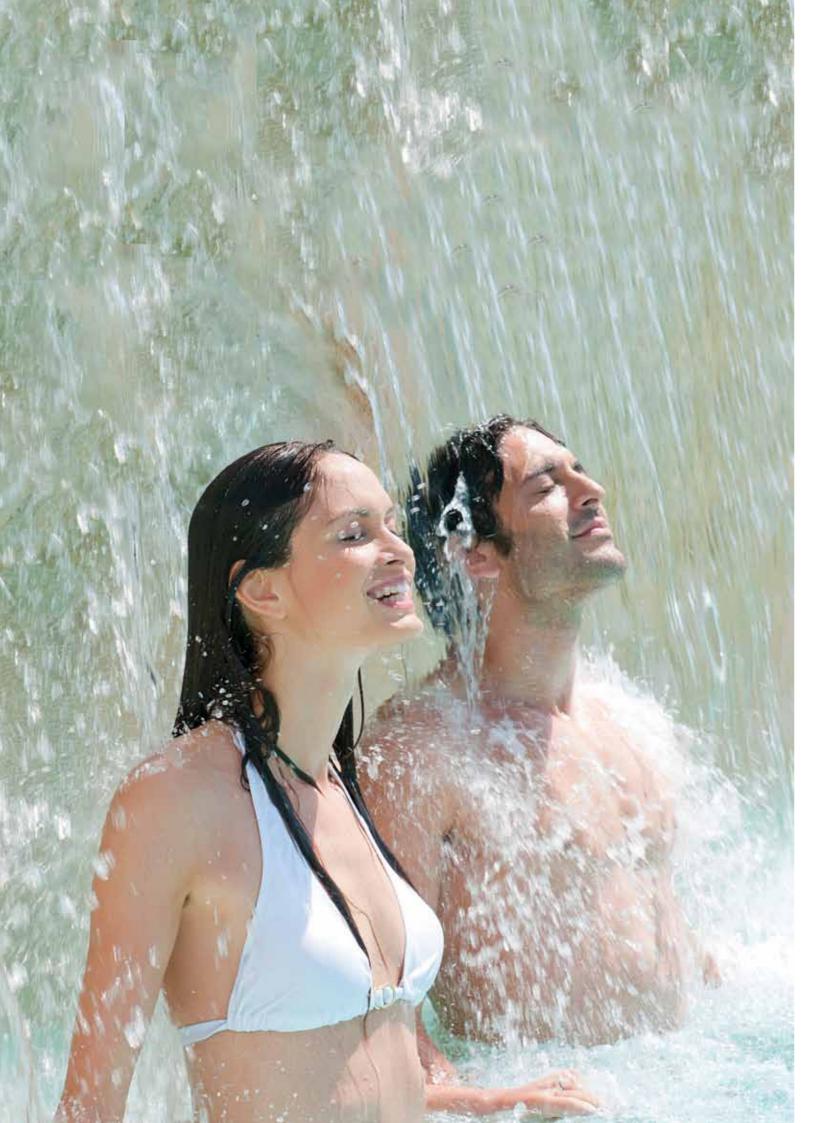
Minimising maintenance costs and ensuring operational efficiency are essential to the profitability of your spa. We use cutting edge technology to help you achieve these objectives.

Damage-resistant materials. Remote monitoring and control systems. Advances in water and energy conservation. All are examples of design detail that make a valuable contribution to your bottom line. And help you to manage your spa efficiently.

To discover the latest product developments and technological innovations we attend international trade exhibitions regularly. It is how we help our clients, and ourselves, to stay one step ahead.

Plus, of course, we have over 30 years' technical expertise and experience.

Accumulated from the planning, design, and installation of more than 100 spas in over 15 countries.











Whether your spa project occupies a 500 m² or 5,000 m² area, we can deliver robust operational systems. Incorporating the latest technology.

Spa projects include:

- Hotel & Resort Spas
- Hotel Spa & Wellness
- Boutique hotels
- Health Clubs & Wellness
- Medical spas
- Residential spas

In addition to spa design and equipment supply, we also offer post-opening services such as preventative maintenance, staff training, reviews, and audits.







preventative maintenance

We design your spa for the long term to give you many trouble-free hours of operation. For example, we build redundancy into your spa solution. Such as double filters and pumps. This helps to minimise disruptions to your spa service.

If, and when, parts need replacing, our preventative maintenance service helps you to manage your spa. Minimising interruptions to your customers' relaxation. We fix and replace parts and equipment before they affect your income stream.

The added benefits of which are higher customer satisfaction and increased loyalty. It also reduces the time your staff spend dealing with complaints.









Hilton Vilamoura

THE BRIEF

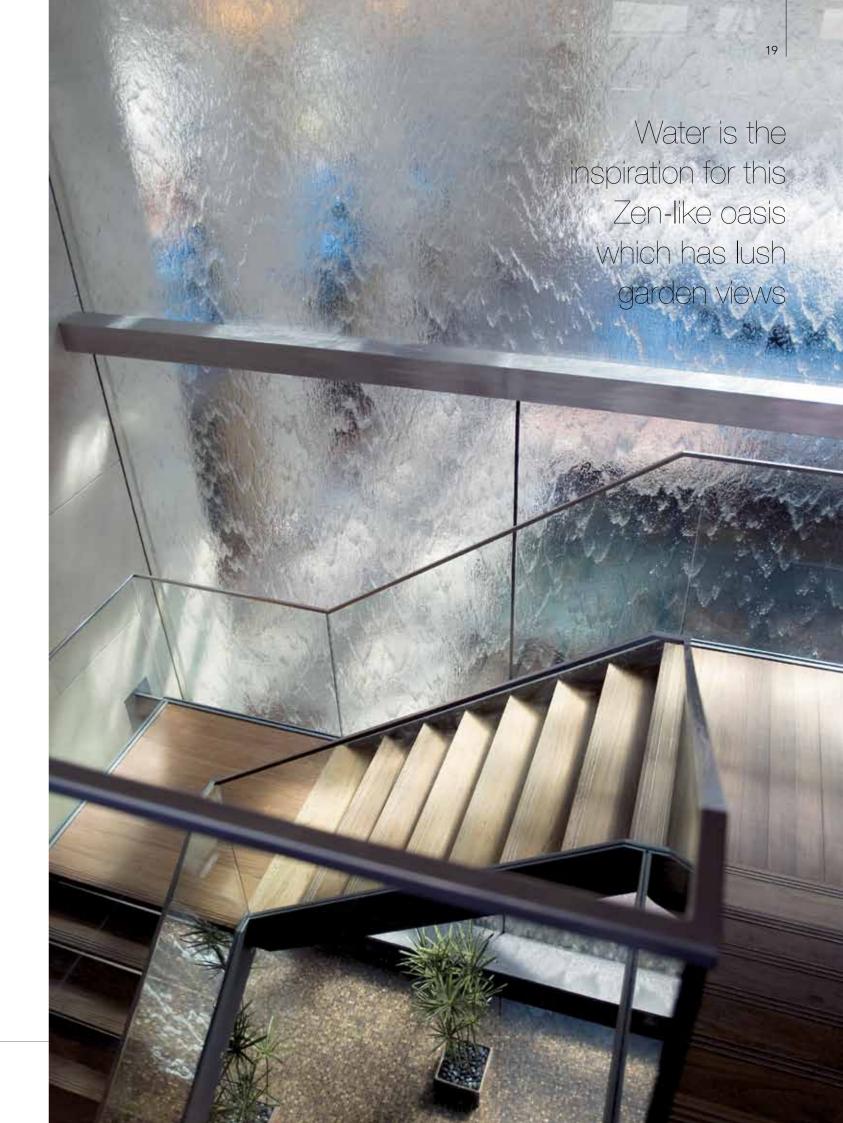
To work closely with the architects, PGA, and Hilton Hotels to design and build a 5 star spa for this multi-award winning hotel in Vilamoura, Algarve, Portugal.

WHAT WE DID

- Partnering with the architects, we provided spa development expertise for the 2,800 m² project.
- We also supplied and installed all technical equipment for the thermal garden, hydro pools, sauna, aromatic Turkish Bath, ice fountain, water tunnel experience, and waterfall showers. Facilities include a VIP suite and 12 treatment rooms.
- Pre opening, our consultants provided staff training.

THE RESULTS

• 7 Spa, Portugal's largest spa, is a truly 5 star, international experience. With innovative treatment areas, it includes some of the most advanced spa technology on the Iberian Peninsula.











The World Residence

THE BRIEF

We were asked to refurbish the spa on the world's most luxurious private residential ocean liner. Both the schedule and the space to work within were tight. And we needed to comply with a high level of industry regulations. Including safety standards.

WHAT WE DID

There were two phases of intervention, both with tight time frames:

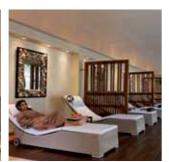
- First, we followed *The World* around the globe while we refurbished certain areas of the spa
- Second, we refitted all the treatment rooms, the reception, and the corridors while the liner was in dry dock

THE RESULTS

- An elegant, refined spa that now matches the level of sophistication offered by this exclusive ship.
- Our spa design complies with all safety and shipping industry standards.







Mövenpick Sousse

THE BRIEF

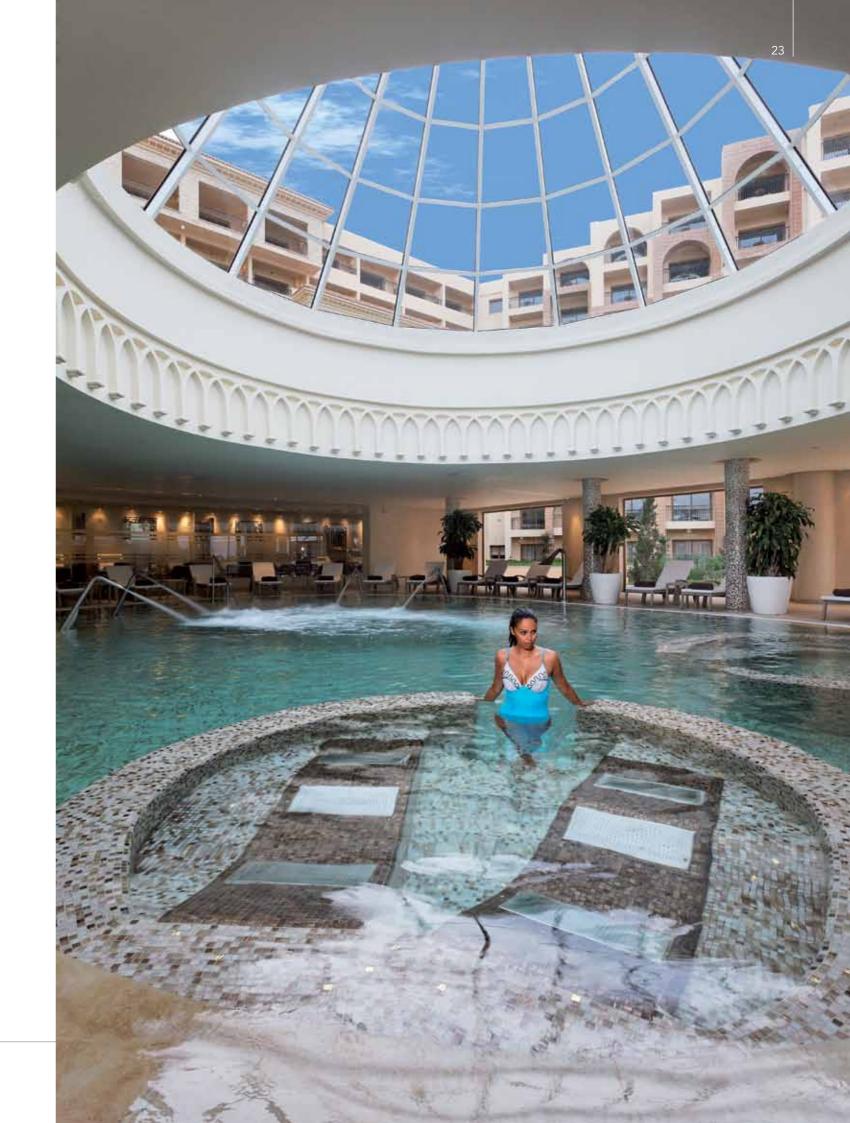
Designed by international architects in Paris, we were asked to provide consultancy services and specialised spa equipment. This 5,000 m² marine spa sits next to the white sands of Sousse, in Tunisia.

WHAT WE DID

- We provided guidance and technical expertise to the architects. Adding value to the overall design.
- We also supplied and installed all specialised equipment. This included a
 Thalasso spa, with sea water pumped in, heated, and used in all thermal
 areas. And in the private indoor pool.
- Facilities also include 12 treatment rooms and a typical hamam. Wet treatments are what you would expect to find in only the world's best Thalasso spas. And the hamam gives clients an authentic north African experience.

THE RESULTS

• Spa guests love to swim from the inside to the outside and be under the stars. The indoor pool has possibly the most sophisticated system of hydraulic equipment and animation.













Vila Joya

THE BRIEF

To work with the owners and interior designers to create a unique spa for Europe's leading boutique hotel (World Travel Awards Winner 2015). We were also asked to supply and install specialised equipment.

WHAT WE DID

- We helped to create an oasis for relaxation and regeneration, focusing on water, air, and light. Facilities include a double treatment room, floating over a golden river; a multi-purpose room; a sauna; a hammam; two multi-sensory showers; an outdoor whirlpool; and a cardiovascular gym area.
- Our team worked very closely with the owners to develop a jewel in the crown.
- We specified, supplied and installed specialised equipment for this 540 m² project

THE RESULTS

 Vila Joya Hotel & Spa, Portugal, was voted Europe's Leading Boutique Hotel in the World Travel Awards in 2011, 2012, 2013, 2014 and 2015.



Virgin Porto

THE BRIEF

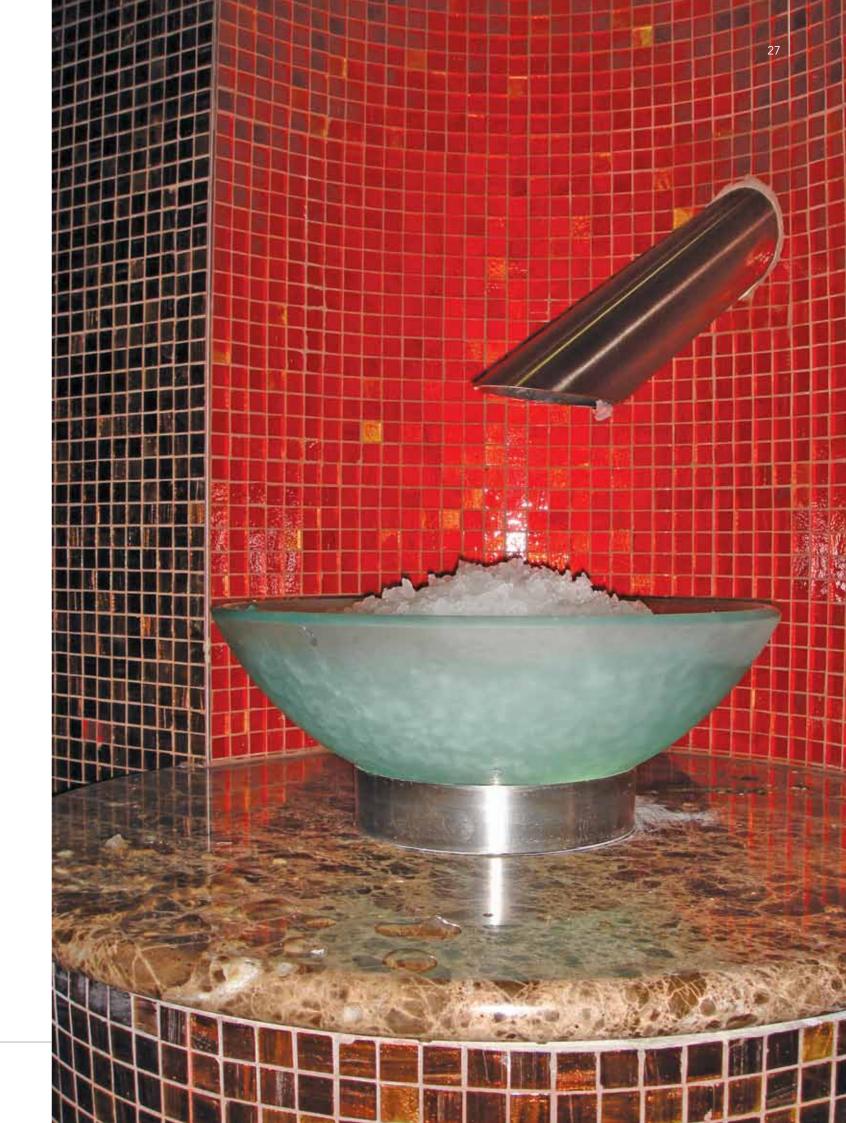
We were invited to develop the concept for a spa that would be attached to a Virgin Active gym. The idea is that gym users can relax and revitalise after an intensive workout. The first Virgin Active Health Club in Portugal, we also installed all spa equipment.

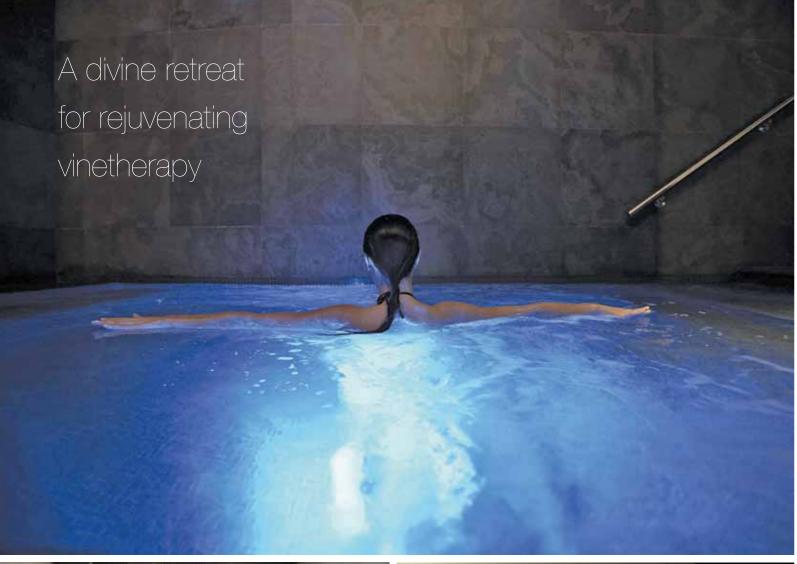
WHAT WE DID

- We designed the sauna using an amphitheatre shape. This allows up to 18
 bathers to use the cabin. The largest steam cabin in Portugal, we created an
 inverted pyramid ceiling as a solution to height restrictions.
- We also created a comfortable, ergonomically designed hydro pool with massage treatments. And a relaxation area.
- In addition, we developed a Virgin Rain shower temple. With alternating light warm and cold drizzle. Mint aroma is pumped into the shower during cold cycles.

THE RESULTS

• An incredibly positive response from gym users. Despite the fact that the spa and gym environments are opposite in nature.















Vine Hotel

THE BRIEF

To work closely with the owners and interior designers, Nini Andrade Silva, to create a luxurious spa for this multi-award winning hotel in Madeira.

WHAT WE DID

- We provided a full design and consultancy service, supplying and installing specialised spa equipment. Specialising in Vinetherapy, The Vine Spa concept is unique to Madeira.
- We developed an astounding thermal area and relaxation space for this 800 m² project
- The couples' treatment room boasts a large "Bain Baroque" where couples can relax in hot water and soak up an atmosphere of pure indulgence.

THE RESULTS

- The Vine Hotel was voted Europe's Leading Design Hotel in the World Travel Awards in 2013, 2014, and 2015.
- The spa, roof terrace pool, and relaxation area provide a wide selection of treatments and experiences for guests. Despite Funchal's tight city centre confines.







Vale do Lobo

THE BRIEF

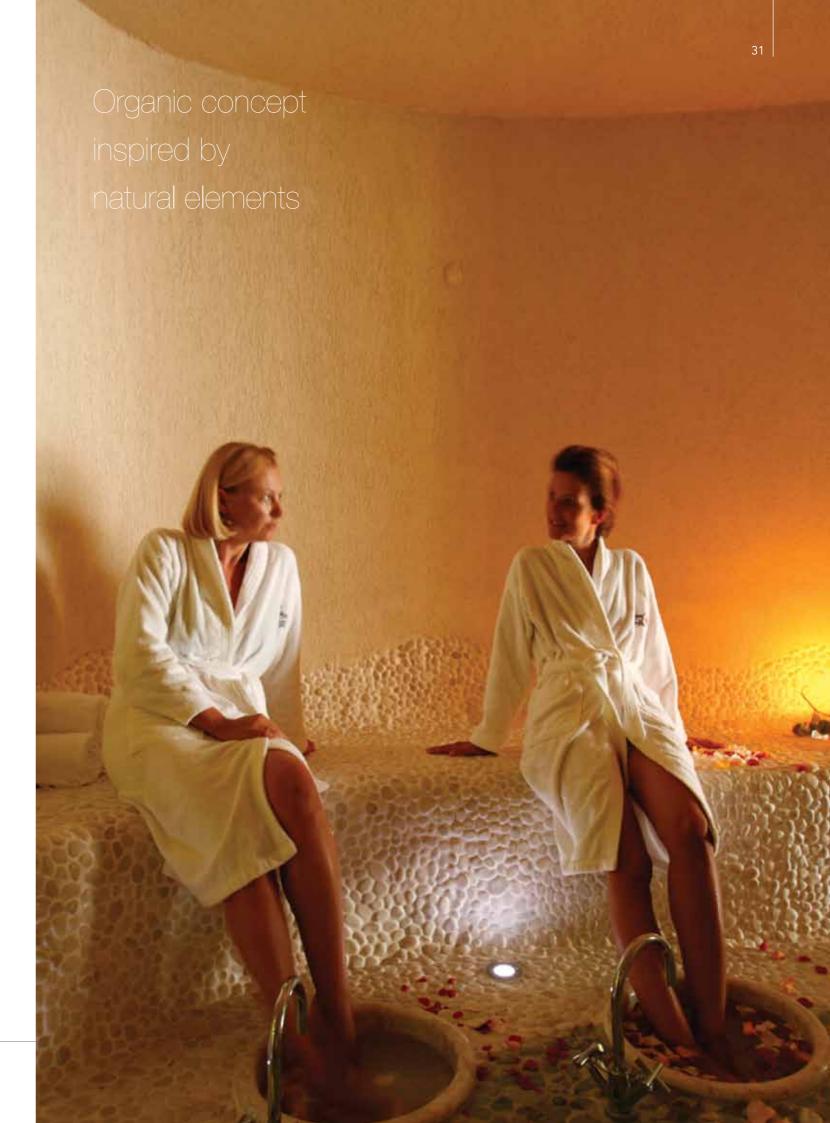
To act as consultants to the architect, Vasco Vieira, and to supply specialised spa equipment for this luxury resort in the Algarve, Portugal.

WHAT WE DID

- We provided guidance and technical expertise to the architect for this 2,200 m² project.
- We also supplied and installed specialised equipment. This included a
 hammam; male and female saunas; showers, hydro bath, footbath and
 cocoon area for the treatment rooms; a Vichy shower; an indoor swimming
 pool with air beds; and a whirlpool and water cannons.

THE RESULTS

• Local salt mines inspired the design of this Royal Spa. The cavern's rock salt being known for its health benefits. The organic design is also influenced by nature and incorporates elements such as wood, stone, plants, and water.



















Estoril Palace Spa

THE BRIEF

We were asked to provide the heat experiences and specialised equipment for the Banyan Tree Spa at the 5 star Hotel Palácio Estoril, near Lisbon. The impressive stand-alone spa houses the Banyan Tree medical spa and a traditional spa in one building.

Hotel Palácio Estoril and Estoril Casino were the inspiration for lan Fleming's first James Bond story, Casino Royal.

WHAT WE DID

 Working with the project designers, Palmer & Grego Architects, we provided the heat experiences and specialised equipment for the thermal area and VIP Suite bathing area.

THE RESULTS

 The Banyan Tree Spa won Best Spa in The World Luxury Hotel Awards in 2015.







Gulf Hotel

THE BRIEF

Design a new 3,500 m² spa in accordance with local culture and with exclusive areas for males and females. We are responsible for concept and design all the way through to installation.

WHAT WE DID

- We created a purposely designed technical room accessible from the spa's exterior. This allows maintenance work to be done without disturbing guests.
- There are very large, well equipped heat experience areas. Each has a sauna, hammam, hydro pool, and relaxation pool. Three theme showers and an ice fountain also feature.
- The spa is designed so that all equipment can be remotely monitored from our offices in Portugal. We can alert the maintenance manager if problems occur.
 The spa manager can monitor equipment from both receptions.
- The roof garden's water features and sounds are reminiscent of the Alhambra. There, clients can revitalise in a refreshing, cold shower.

THE RESULTS

• The spa was being completed when this brochure was produced.















our services

With over 30 years' luxury spa development and operational experience, we offer a comprehensive range of services. Our team works with hotel operators, architects, interior designers, developers, and corporate spa directors.

- Consultancy: market suitability and financial feasibility
- Concept and design development including spa layout, detailed
 M&E drawings, and equipment specification
- Equipment supply and installation
- Pre-opening services such as marketing, menu creation, spa programs, stocking of equipment, recruitment, and training
- Preventative maintenance
- Post-opening services including reviews, audits, and training

